

Southwark Council and NHS Southwark CCG Joint Carers Strategy 2013 – 2016 - action plan

| Ref | Priority area | How carers will benefit | Timescales | Lead agencies | Funding | | Theme from strategy |
|------|--|---|------------|----------------------------|---------|----------|------------------------|
| | Developing an outreach programme (£210,000) | | | | LBS | SCCG | |
| COP1 | Develop a programme to identify hidden and hard to reach carers | More carers are able to access support and advice | April 2015 | LBS C&A Commissioning, CCG | £50,000 | | Connecting with carers |
| COP1 | Carer Health Development Workers will be recruited to support the identification of carers in primary and secondary health settings. | More carers are able to access support through their GP and hospitals | April 2014 | LBS C&A Commissioning, VCS | | £140,000 | Connecting with carers |
| COP3 | Support GP's to develop a register of carers | More carers are able to access support through their GP and hospitals | April 2015 | CCG | | | Connecting with carers |
| COP4 | Develop a consistent, comprehensive approach to connecting with young carers early on and referring young carers in all schools and young people's services in Southwark promptly. | More young carers will be identified and able to access the support they need | April 2015 | LBS C&A Commissioning, VCS | £20,000 | | Young carers |

| Ref | Priority area | How carers will benefit | Timescales | Lead agencies | Funding | | Theme from strategy |
|------|--|--|------------|---|----------|------|---------------------|
| | Short breaks provision (£195,000) | | | | LBS | SCCG | |
| CSB1 | Offer more flexibility for carers to take both short and longer-term breaks, supported by the right respite care. This would include through one-off direct payments | Carers are able to take a break from their caring role | April 2015 | LBS C&A Commissioning, children's services, VCS | £195,000 | | Choice and control |

APPENDIX 2

| Ref | Priority area | How carers will benefit | Timescales | Lead agencies | Funding | | Theme from strategy |
|------|---|--|---------------------------|--|----------|------|---|
| | Ensuring carers have access to Information and advice (£200,000) | | | | LBS | SCCG | |
| CIA1 | Create an online support pack and alert for GPs so that they can signpost carers to relevant services | More carers are able to access appropriate advice around their caring role | Established by April 2015 | CCG | X | X | Health and wellbeing |
| CIA2 | Review the carers education available for carers of people with learning disabilities and autism spectrum disorder | Carers feel more informed and able to manage complex conditions | Summer 2015 | LBS | x | X | Health and wellbeing |
| CIA3 | Promote awareness of personal budgets amongst those receiving continuing health care, including people with dementia and their carers | Carers report that they have increased choice and control | Autumn 2015 and ongoing | LBS C&A Commissioning, CCG | X | X | Health and wellbeing |
| CIA4 | Improve and promote access for carers to a range of mainstream services | Carers report that they have increased choice and control | August 2014 | LBS C&A Commissioning, CCG | £100,000 | X | Choice and control |
| CIA5 | Improve access for carers to carers assessments, ensuring a robust and quality assured assessment and review process | Carers report that they have increased choice and control and health and wellbeing | April 2014 | LBS C&A Commissioning CCG | x | x | Choice and control Health and wellbeing |
| CIA6 | Create an online information hub for working age carers. | More carers are able to access appropriate advice around their caring role | Autumn 2014 | LBS C&A Commissioning, VCS | £10,000 | x | Health and wellbeing, choice and control |
| CIA7 | Support the development of the Employers for Carers forum, providing advice and information for local employers | Carers are aware of their rights as employees | April 2015 | LBS C&A Commissioning , VCS | x | | Economic wellbeing |
| CIA8 | Encourage carers to identify themselves to their employers | Carers feel better supported within their work environment | Summer 2015 | LBS C&A Commissioning, CCG, SLAM, GSST | x | | Economic wellbeing |

APPENDIX 2

| | | | | | | | |
|-------|---|---|-------------|-----------------------------|---------|---|----------------------|
| CIA9 | Work with colleges to enable carers to participate in education and training | More carers develop skills to enable access to employment | April 2015 | LBS C&A Commissioning | x | | Economic wellbeing |
| CIA10 | Develop a programme of awareness raising about the role of young carers focused on teaching staff and other education professionals and other key professionals | More young carers will be identified and able to access the support they need | Summer 2014 | LBS C&A Commissioning, VCS | £25,000 | | Young carers |
| CIA11 | Develop a peer support approach for carers that builds on the expertise of carers had shares their knowledge | Carers feel more supported | Ongoing | LBS C&A Commissioning , VCS | £65,000 | | Health and wellbeing |
| CIA12 | Ensure all carers are involved throughout the transition process for the person they care for between children's and adults' services. | Carers experience a seamless transition from children's to adults social care and health services | April 2015 | LBS C&A Commissioning, CCG | x | x | Health and wellbeing |

| Ref | Priority area | How carers will benefit | Timescales | Lead agencies | Funding | | Theme from strategy |
|------|--|--|----------------------------|---|---------|------|----------------------|
| | Emergency response services (within ASC budgets) | | | | LBS | SCCG | |
| CER1 | Review emergency response services, such as Enhanced Rapid Response and Southwark Night Owls, to ensure that they understand and respond to the needs of carers. | Carers feel better supported in a crisis | September 2014 and ongoing | LBS C&A Commissioning, adult social care | | | Health and wellbeing |
| CER2 | Ensure carers know where they can get support in a crisis that includes contact points for professionals | Carers feel better supported in a crisis | June 2014 and ongoing | LBS C&A Commissioning, children's services, VCS | | | Health and wellbeing |

APPENDIX 2

| Ref | Priority area | How carers will benefit | Timescales | Lead agencies | Funding | | Theme from strategy |
|------|--|---|--------------|---------------------------------|----------|---------|----------------------|
| | Health and wellbeing programme (£390,000) | | | | LBS | SCCG | |
| CHW1 | Fast-track carers to Improving Access to Psychological Therapies (IAPT) services, as well as other forms of counselling | Carers report improved health and wellbeing | Summer 2014 | CCG | | £50,000 | Health and wellbeing |
| CHW2 | Offer carers health checks at their GP surgery. | Carers report improved health and wellbeing | Ongoing | CCG | | £50,000 | Health and wellbeing |
| CHW3 | Evaluate the effectiveness of the local wellogram programme for carers | Carers report improved health and wellbeing | Ongoing | LBS C&A Commissioning, VCS | X | X | Health and wellbeing |
| CHW4 | Expand the provision of free telecare locally for vulnerable groups through the free offer ensuring peace of mind for carers | Carers report improved health and wellbeing | Autumn 2015 | LBS C&A Commissioning | X | X | Health and wellbeing |
| CHW5 | Promote the activities which support carers to stay in or return to work, education or training throughout the borough | More carers are able to take up work or remain in the workplace | January 2015 | LBS C&A Commissioning, CCG, VCS | £130,000 | £60,000 | Economic wellbeing |
| CHW6 | Support the development of paid and/or voluntary roles for carers in the borough which build on their existing skills | More carers are able to take up work or remain in the workplace | April 2015 | LBS C&A Commissioning, CCG, VCS | £50,000 | £50,000 | Economic wellbeing |

| Ref | Priority area | How carers will benefit | Timescales | Lead agencies | Funding | | Theme from strategy |
|------|--|---|-------------|---|----------|------|---------------------|
| | Young carers programme (£119,000) | | | | LBS | SCCG | |
| CYP1 | Work with young carers to design and commission a new young carer's service/s which reflects the broad range of their needs across the borough | Young carers will feel better supported and more willing to use the support services commissioned | Summer 2014 | LBS C&A Commissioning, children's services, VCS | £119,000 | | Young carers |

APPENDIX 2

| Ref | Priority area | How carers will benefit | Timescales | Lead agencies | Funding | | Theme from strategy |
|------|--|---|------------|---------------------------------|----------|------|--|
| | Policy development and alignment (£150,000) | | | | LBS | SCCG | |
| CPA1 | Agree with local carers and other partners how to develop, commission and evaluate local services together | Services will better reflect the needs and wishes of local carers | April 2015 | LBS C&A Commissioning, CCG, VCS | | | Connecting with carers |
| CPA2 | Develop integrated health and social care services locally | Carers feel better supported by health and social care services | April 2015 | LBS C&A Commissioning, CCG | | | Connecting with carers, health and wellbeing |
| CPA3 | Developing and implementing a policy on carer budgets | Carers report that they have increased choice and control | April 2015 | LBS C&A Commissioning, CCG | £150,000 | | Choice and control |
| CPA4 | All carers are involved throughout the transition process for the person they care for between children's and adults' services | Carers experience a seamless transition from children's to adults social care and health services | April 2015 | LBS C&A Commissioning, CCG, VCS | | | Health and wellbeing |
| CPA5 | Work with young carers to design and commission a new young carer's service/s which reflects the broad range of their needs | More young carers will be identified and able to access the support they need | April 2015 | LBS C&A Commissioning, CCG, VCS | | | Young carers |
| CPA6 | Ensure that the principles set out in our Children & Young People's Plan are shaping the support for young carers. | Young carers are able to have they same life experiences as their peers | April 2015 | LBS C&A Commissioning, CCG, VCS | | | Young carers |
| CPA7 | Develop carers champions in children's and adults services who will act as the carers advocate within the council | Services will better reflect the needs and wishes of local carers | April 2015 | LBS C&A Commissioning, | | | |
| CPA8 | Review transition of young carers to adult's services | Young carers will be supported through transition to adulthood | April 2015 | LBS C&A Commissioning | | | Young carers |
| CPA9 | Explore the use of the Innovation Fund to | Carers report that they have | April 2015 | LBS C&A | | | Choice and |

APPENDIX 2

| | | | | | | | |
|--|----------------------|------------------------------|--|-----------------------|--|--|-------------------------------------|
| | stimulate the market | increased choice and control | | Commissioning, CCG | | | control, health and wellbeing |
|--|----------------------|------------------------------|--|-----------------------|--|--|-------------------------------------|